

BRUCE WILSON

TECH SPECIALIST

PROFILE

Dedicated young professional with a wide range of technical and communication skills looking to apply knowledge in creative and innovative ways. I'm always searching for new opportunities to expand my knowledge and apply new and off the wall ideas to my work.

EDUCATION

University of Maine

BA in New Media

Minor in Mathematics

CONTACT

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Site

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Address

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Brunswick, ME 04011

EXPERIENCE

Loan Technician

USDA RD Single Family Housing | August 2024 – Present

- Processed loan applications and income and employment documentation with fast turnaround times
- Organized and executed loan documents

Technical Services Support Specialist

Tyler Technologies | January 2022 – July 2023

- Resolved software, data, and server issues
- Educated clients on software capabilities and functionalities

SKILLS

- Adobe Creative Suite and Microsoft Office
- SQL Server Management and SQL Reporting Services
- Remote Server Resource Management
- SMTP, SFTP, Printer Setup
- C# and Java
- Web Design
- Creative Programming
- Application troubleshooting
- Quick to pick up new software and workflows
- Exceptional communication skills in professional environments

INTERESTS

- Personal animation projects and short films
- Coding small video games
- Singing professionally and recreationally

REFERENCES

Jessie Archer

Area Director for Lewiston and Scarborough Area Offices

USDA Rural Development

254 Goddard Road, Lewiston, ME 04240

jessie.archer@usda.gov

(207) 241-5359

Greg Bernard

Technical Support Team Lead

Tyler Technologies

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Aaron Boothroyd

Full Time Professor of New Media, Design and Animation

University of Maine in Orono

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