

# BRUCE WILSON

## TECH SPECIALIST

### PROFILE

Dedicated young professional with a wide range of technical and communication skills looking to apply knowledge in creative and innovative ways. I'm always searching for new opportunities to expand my knowledge and apply new and off the wall ideas to my work.

### EDUCATION

#### University of Maine

BA in New Media

Minor in Mathematics

### CONTACT

#### Phone

(207) 521-1625

#### Email

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#### Site

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#### Address

84 Johnson Road Apt 5

Gorham, ME 04038

### EXPERIENCE

#### Technical Services Support Specialist

Tyler Technologies | January 2022 – July 2023

- Resolve software, data, and server issues
- Educate clients on software capabilities and functionalities

#### Lab Technician

Focus Ring Lab at UMaine | January 2018 – May 2020

- Reviewed and critiqued student made projects ranging from filmography to 3D animation
- Taught animation and design software to students

### SKILLS

- Adobe Creative Suite and Microsoft Office
- SQL Server Management and SQL Reporting Services
- Remote Server Resource Management
- SMTP, SFTP, Printer Setup
- C# and Java
- Web Design
- Creative Programming
- Quick to pick up new software and workflows
- Exceptional communication skills in professional environments

### INTERESTS

- Personal animation projects and short films
- Coding small video games
- Singing professionally and recreationally

# REFERENCES

## **Greg Bernard**

Technical Support Team Lead

Tyler Technologies

1 Tyler Drive, Yarmouth ME 04096

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## **Aaron Boothroyd**

Full Time Professor of New Media, Design and Animation

University of Maine in Orono

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## **Neil Shelley**

Adjunct Professor of New Media, Film

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